

**CABINET CARE**

The custom cabinetry you have selected has a personality and character of its own, with a richness and depth

in its color and grain. You may notice the variations in the grain and color of your cabinet if you have selected a natural or light finish. Variations will be less apparent with darker stains. Your custom cabinetry has been constructed from carefully selected quality hardwood. Imperfections are characteristic of the natural beauty of hardwood, and not a direct result of the manufacturing of your custom cabinetry.

A valid warranty will not cover differences in color, wood grain variations, or any other natural variations, nor will it cover possible differences in color when adding new cabinetry to old.

We encourage you to enjoy the natural beauty of your custom cabinetry and appreciate those unique characteristics that give it personality!

**CABINET CARE GUIDE**

Please review the following scenarios as you build your knowledge base of care for your custom cabinetry.

When cleaning your custom cabinetry, a soft cotton cloth dampened with warm water is usually sufficient. If a more thorough cleaning is required, it is recommended that you use on the following cleaning solutions:

• A mixture of dishwashing liquid and warm water.

• A mild all-purpose cleaner. Make sure it does not contain ammonia, silicone, or acid.

By choosing the mildest cleaning solution to clean your cabinets, you will help ensure that the integrity of the finish remains consistent, while it continues to serve as a protectant to your custom cabinetry. The use of stronger cleaning products, regardless of frequency, may damage or discolor the finish and are not recommended.

After cleaning, be sure to wipe all surfaces with a clean, damp cloth. Dry immediately using a separate soft, clean cloth.

**SPLATTERS AND SPILLS**

Clean spills and splatters immediately. Prolonged exposure to spills, including food, water, other liquids, oils, and grease splatters can cause permanent discoloration or damage to the finish of your cabinetry.

**CLEANING PRODUCTS TO AVOID**

Avoid using the following products on your cabinets:

• Harsh chemicals including ammonia and bleach.

• Abrasive cleaning products such as tub and sink cleaners, scouring powder, scouring pads, or steel wool.

• Microfiber cloths, sponges, or dish cloths. These may contain particles that could scratch your cabinets, or they may contain food and oil residue.

• Solvent-based or petroleum-based products such as mineral spirits, nail-polish removers, or paint thinners.

• Silicone-based cleaning, waxing or polishing products.

**REGULAR DUSTING**

Use a clean, soft, and lint-free cotton cloth for regular dusting. Packaged dusting sheets are not recommended.

Do not use pre-moistened dusting sheets, nor any aerosol products made for dusting.

**WAXING AND POLISHING**

Waxing is not required or recommended. Over time, waxing and polishing compounds may build up on the

surface of your cabinets and cause a hazy, streaky, or yellowed appearance.

**CLEANING GLASS DOORS**

Additional care is required when cleaning glass doors. Spray an ammonia-free glass cleaner on a clean, soft, lint-free cloth or paper towel. Do not spray any cleaner directly on the glass, as it could seep behind the window dividers and cause damage to the wood surfaces of your cabinetry.

**SCRATCHES, GOUGES, AND NICKS**

As you begin to use your cabinetry, minor points of damage may begin to occur. When you discover this damage, if you’d like touch ups & repairs completed, please contact the service department at SWI to arrange an inspection for repair. During this appointment, our team will serve to determine the process to repair these points of concern. However, these repairs are not considered to be covered under your warranty, yet we appreciate any opportunity to help fix what has been damaged.

**AVOID MOISTURE DAMAGE**

Avoid draping damp clothes or dish towels over cabinet doors. This moisture can cause permanent damage, such as peeling and discoloration, to the finish of your custom cabinetry. If something spills on the cabinetry, be sure to wipe it up as quickly as possible.

**AVOID HEAT DAMAGE**

The heat generated by the self-cleaning feature of your oven is much greater than heat generated during normal use. This high-temperature heat can be detrimental to cabinetry. Although this is a rare occurrence, you can minimize the risk of damage by removing cabinet doors and drawers nearest the oven before using its self-cleaning feature, or by installing heat shields.

**AVOID LIGHT DAMAGE**

Exposure to direct sunlight tends to darken the color of natural wood products. Sunlight can also fade painted

wood surfaces. You might consider the use of draperies or blinds to shield your cabinets from direct sunlight.

**DISCLAIMER: REGARDING FINISHES**

All wood products naturally expand and contract with variations in temperature and humidity. This natural movement may cause painted finishes to develop separation lines or breaks where any two pieces of wood join. These breaks may become more noticeable as time passes.

As with other finishes, paint is also susceptible to changes in color due to consistent exposure to natural light, extreme heat, smoke, and abrasive cleaners. Areas where additional contact with water or fluids is present, doors or drawer fronts could experience a break-down in the finish with overexposure of foreign elements.

Should a concern arise regarding the finish of your cabinetry, please contact the service department at SWI to arrange for an inspection. From there, we will work to determine any cause-and-effect, while forming the best process to satisfy the concern.